



QoS DSL – Extending Convergence to the SME and Remote Worker

- Provides a catalyst for the roll-out of NetServices voice over IP applications-

NetServices plc (AIM:NSV) the specialist provider of converged business communications is pleased to announce today that it has launched a new range of services based on QoS IPStream technologies. The service opens up converged networking to the SMEs and enables voice and data services to be converged for the homemaker.

Quality of Service (QoS) is the ability to set priorities on traffic across the network and has been deliverable on networks based on MPLS and Leased Line technologies for some time but not on more cost-effective technologies such as DSL. Since the advent of voice over IP the ability to set priorities on DSL has become one of the holy grails of networking. To date some providers have developed partial solutions including making QoS available on the DataStream network or providing a limited upstream service. The ability to prioritise traffic, both up and downstream has until now evaded providers.

NetServices is the only service provider in the UK to be able to provide QoS in both up and downstream direction on all DSL technologies. This capability allows the cost-effective extension of a corporate network to the smallest of operations and makes corporate-type solutions available to smaller operations and remote workers.

DSL has have been widely adopted by businesses and is ideal for data applications such as email and web access but until now it was unable to support voice and guarantee the quality of voice services. The ability to prioritise the traffic ensures that voice call quality is not dependant on the amount of traffic being generated by other applications using the same connection - in other words it provides Business Voice Quality (BVQ) service.

Mark Vickers NetServices CEO says: *"This is a key development for NetServices that will act as a catalyst for roll-out of our voice over IP and unified communication applications as it facilitates a cost-effective access technology without sacrificing service excellence."*

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Note to editors:

NetServices specialises in the development and provision of voice, data and converged network infrastructure solutions.

NetServices has its own data centres, network infrastructure and has recently developed its own B2B voice and soft pbx applications under the Voice4IP brand. These hosted solutions offer businesses a fully managed, wholly integrated business telephony system converged over their data network.

NetServices listed on AIM in March 2006.